



COMMON BARRIERS TO MUSEUM ACCESS AND SOLUTIONS TO OVERCOME THEM

Barrier	Solution
Signage and labels are inadequate for visitors who are blind or have low vision.	Use Braille, large font sizes, and good color contrast.
Visitors can't get close enough to artwork and labels to read them.	Adjust museum restrictions about proximity to artwork and provide large print handouts with label information. Allow visitors with low vision to use cameras or mobile devices to magnify or zoom in on objects.
Dim light in museum galleries hinders the ability to see artwork and read labels, and sometimes presents safety issues.	Make certain that facilities and exhibit designers provide adequate lighting.
Hand-held audio tour devices are often not accessible for people with vision or hearing loss.	Use devices with accessible features like screen reading and text to speech software, transcripts, audio description and captioning of videos, and ASL.
Staff, docents, and volunteers may be uncomfortable interacting with people with disabilities and/or do not know what access resources are available.	Provide disability awareness training for all museum staff, including educators, curators, security, visitor services, docents, and volunteers.